

Culligan®

Commercial & Industrial Service



Culligan: World Leader in Water Treatment

Commercial and Industrial Service

After Sales Service

For over seventy years Culligan has led the way in water treatment technology supplying our customers with safe high quality water for drinking, cooking, cleaning, bathing and manufacturing, from the smallest to the largest applications, commercial and industrial market sectors.

The Culligan products and technology used in these applications represent an ongoing commitment to delivering the very best water treatment solutions for our customers. As a result of continuous development and review, the Culligan range is one of the most comprehensive available within the market today.

Whoever entrusts their water problems to Culligan knows they can count not just on a full range of a products covering all possible requirements, nor just a team of highly qualified engineers and system designers, but also a strategically based after-sales service network and a philosophy of providing the right solution at the right time.

Technology advances at a rapid pace, and only highly-qualified technical personnel who keep up to date through continuous training can guarantee users a suitable level of service, whilst minimising system running costs and downtime. A Culligan after service package can give you peace of mind that your plant will be well maintained and perform to the optimum levels.



Installation and Commissioning

Installation: is an available option for all Culligan equipment across the entire range. We use in house and approved installers, guaranteeing you peace of mind, whilst ensuring trouble free commissioning and ongoing plant performance.

Commissioning: can be performed by our dedicated service team. This will ensure your plant is fully operational and provides the right quality of water to service. You can also be assured of successful warranty implementation for your plant.



Routine Service

This service level minimises the risk of plant downtime for your water treatment equipment. It is available as part of a planned program of preventative maintenance or on a call out basis. It ensures workable parts of the equipment which suffer general wear and tear can be replaced immediately, which should allow to system to come back on line as quickly as possible, in the majority of situations. **Routine Service:** typically this includes two visits per annum. One major visit for optimum hygiene and plant performance and a second interim visit. In the majority of cases strategic spares* can be kept on site, allowing our engineers to service the plant as quickly and efficiently as possible. **Call Out:** If you experience a problem call our service team, who will arrange for an engineer to be on site. Our engineers carry limited spares with them and will endeavour to service your plant in that visit. In a small number of cases a second visit may also be required.

*A full list of parts covered on all equipment models and service levels can be requested from our service department.

Consumables

Culligan can provide a full range of consumables to ensure your equipment works to its optimum performance level for all commercial and industrial installations:

- Salt
- Ion exchange resins
- Osmotic membranes
- Ultraviolet lamps
- Filter cartridges
- Replacement parts
- Specific water treatment chemicals

Comprehensive Cover

This service level is suitable for critical commercial and industrial water systems. This option gives you the ability to budget beforehand for any annual expense associated with your water treatment plant. It provides peace of mind and security in the knowledge that system maintenance will be carried out with maximum priority by skilled engineers capable of ensuring that the required quality and quantity of treated water is supplied to service at all times.

Comprehensive Cover: typically this includes two or more visits per annum. One of which will be a major visit to ensure optimum plant perform and hygiene. A full spares pack* will be provided and should be kept on site. We will also provide a guaranteed response time of 48 hours, should you experience a breakdown. We can also offer extended warranty on most plant, please ask for details.



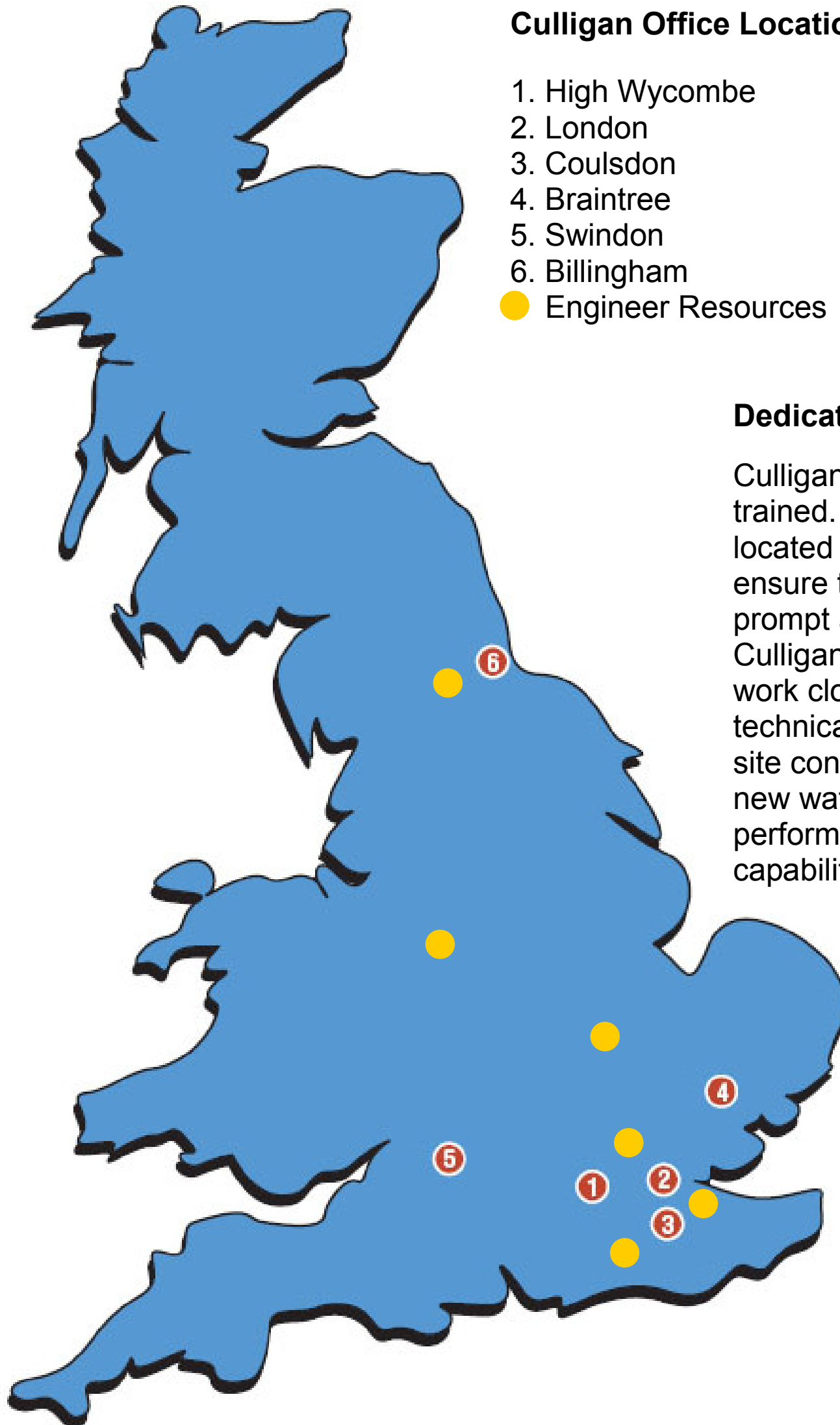
Dedicated Service Engineers Network

Culligan Office Locations

1. High Wycombe
 2. London
 3. Coulsdon
 4. Braintree
 5. Swindon
 6. Billingham
- Engineer Resources

Dedicated Service Engineers

Culligan Engineers are fully trained. They are strategically located throughout the UK to ensure that you receive a prompt and efficient service. Culligan service engineers work closely with you, and our technical sales team and on site contractors to ensure your new water treatment plant performs to its optimum capability.



Quality Systems certified according to UNI ISO:9001