

Pulp and Paper

Dedicated water, wastewater and sludge treatment

expertise for the Pulp and Paper industry



Concrete answers to YOUN NEEdS

As preferred partner for the Pulp and Paper Industry, Veolia Water draws on its experience as designer, supplier, installer, builder and operator, to respond to your industrial water needs. Our comprehensive range of technologies and services enables fulfilment of the most demanding reliability and quality requirements. We offer Best Available Techniques (BAT) at best price. More than 1,000 Pulp and Paper Industry clients have entrusted in Veolia Water for the treatment of their water and wastewater.



> YOUR EXPECTATIONS

1. Reliability of production

Water is a key component of your business activity and you require the most reliable supply and a quality adapted specifically to your needs.

2. Reduced water management costs

With markets driving competitiveness, you need increasing savings on the cost of water.

> OUR SOLUTIONS

- 1. Expertise and experience permitting the identification of optimal solutions and the realisation of economies of scale:
- . Reduction in water cycle costs
- . Optimisation of ratio of water consumption (m³)
- to production of pulp and paper (tonnes)
- . Recycling of water and fibres according to a technical

3. Protection of the environment

Preserving natural resources and limiting environmental impacts are essential for the pulp and paper industry. Consequently you seek the best solutions to achieve sustainable development. and economic optimum

2. Implementation of innovative, reliable and proven solutions

. Use of the FMECA (Failure Mode, Effects and Critical Analysis) and HAZOP (Hazard and Operability) analysis methods

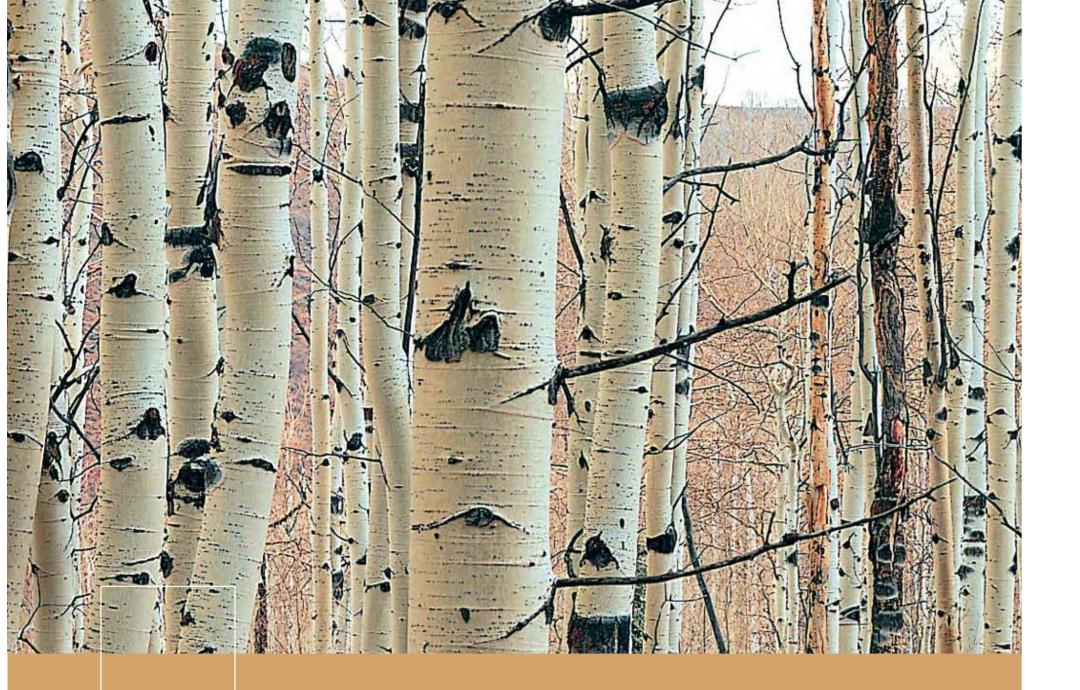
Management through key performance indicators
Reliability of the pre-treatment water supply

. Guarantee of effluent quality

. Provision of a proactive technology survey through a dedicated R&D organisation

3. Quality control to exceptional standards

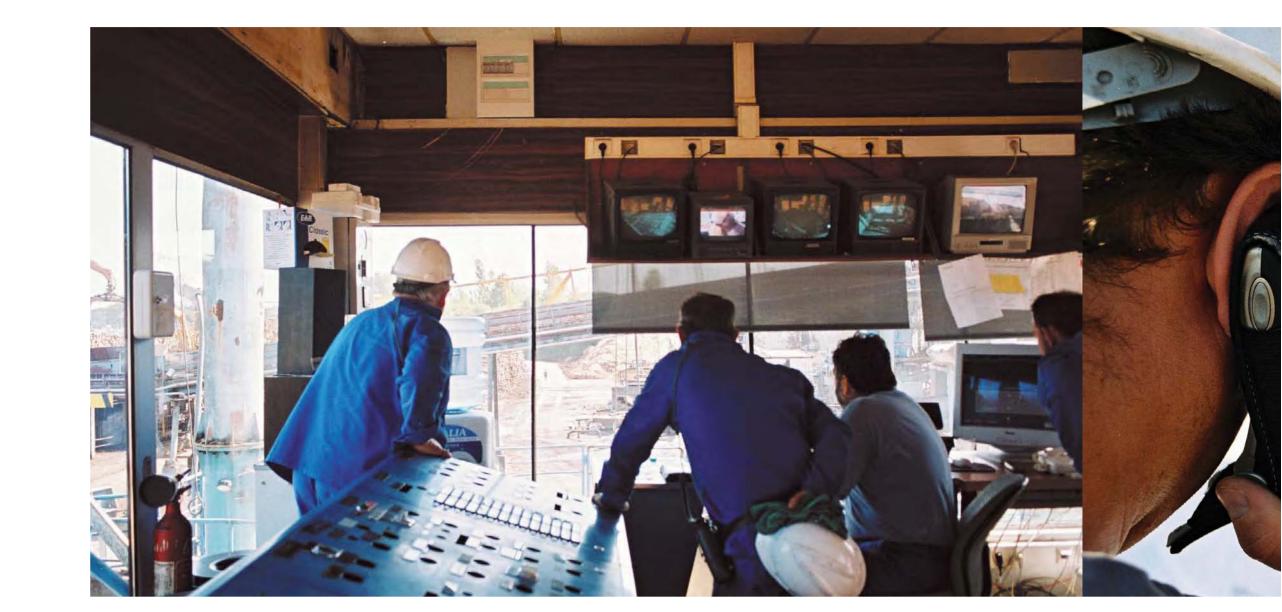
Guarantee of continuous improvement in environmental management and compliance with regulations
Compliance to ISO 9000, ISO 14000, ISO 18000, EMAS and EC directive 96/61.



Design and Construction

- . Water engineering (boreholes, networks, equipment)
- . Upgrade of facilities
- . Design and construction of treatment

Industrial water, wastewater, sludge Water, Sour



facilities

Equipment

- . Demineralisation
- . Reverse osmosis
- . Black liquor concentration by evaporation
- . Activated sludge treatment
- . Anaerobic digestion
- . Dissolved Air Flotation (DAF)
- . Screw press
- . Belt press
- . Gravity tables

Outsourcing services

. Performance guarantees. Reduction in water cycle costs

> Water pre-treatment:

Process

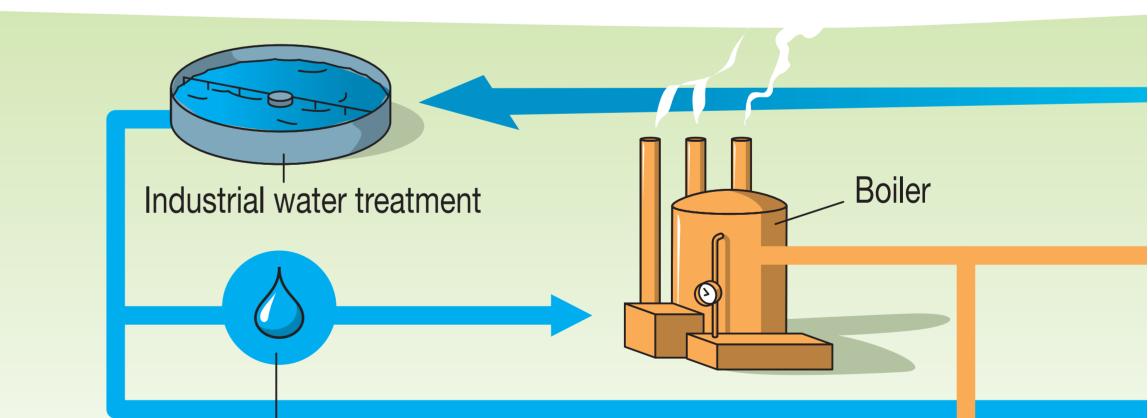
Wastewater

water

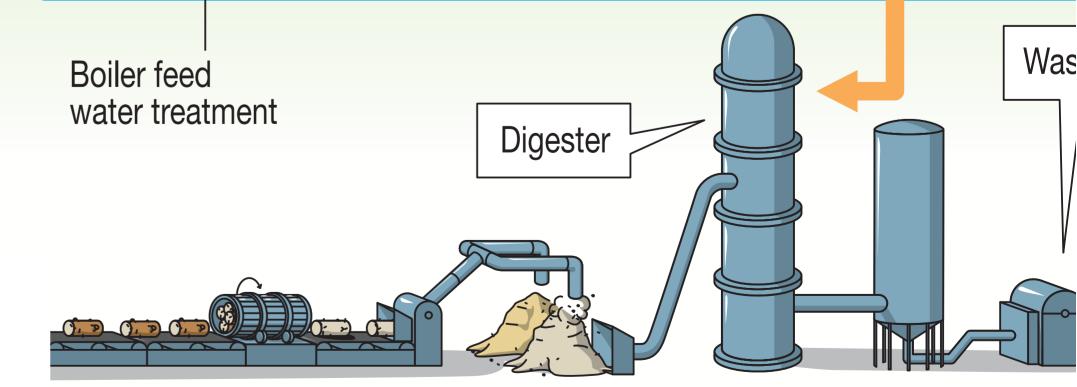
Steam

innovate and simplify

- . Industrial water: boreholes, filtration, decantation, settling, flocculation (Actiflo[®], a ballasted flocculation process followed by lamellar settling, particularly efficient for high volumes), activated carbon, chlorination, potabilisation
- . Boiler feed water: carbonate removal, softening, reverse osmosis, demineralisation, mobile installations



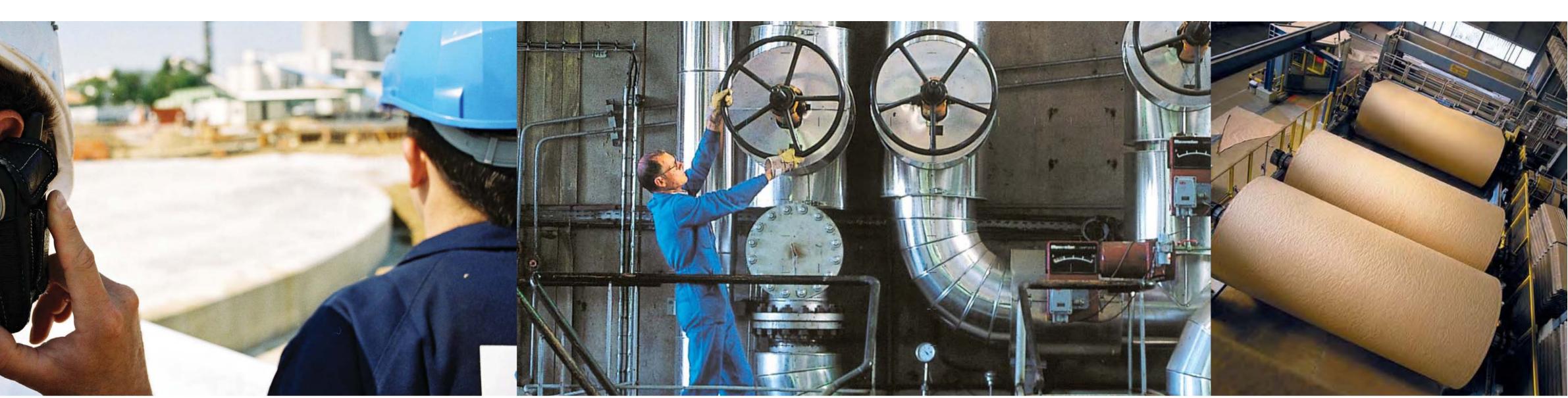
 Commitment to quality of service
 Continuous improvement through long-term partnership



system

Bleach filtrate recycle process to process Treatment to boiler Recycling

e and recycling: Ce of added value



> Wastewater treatment: optimise and secure

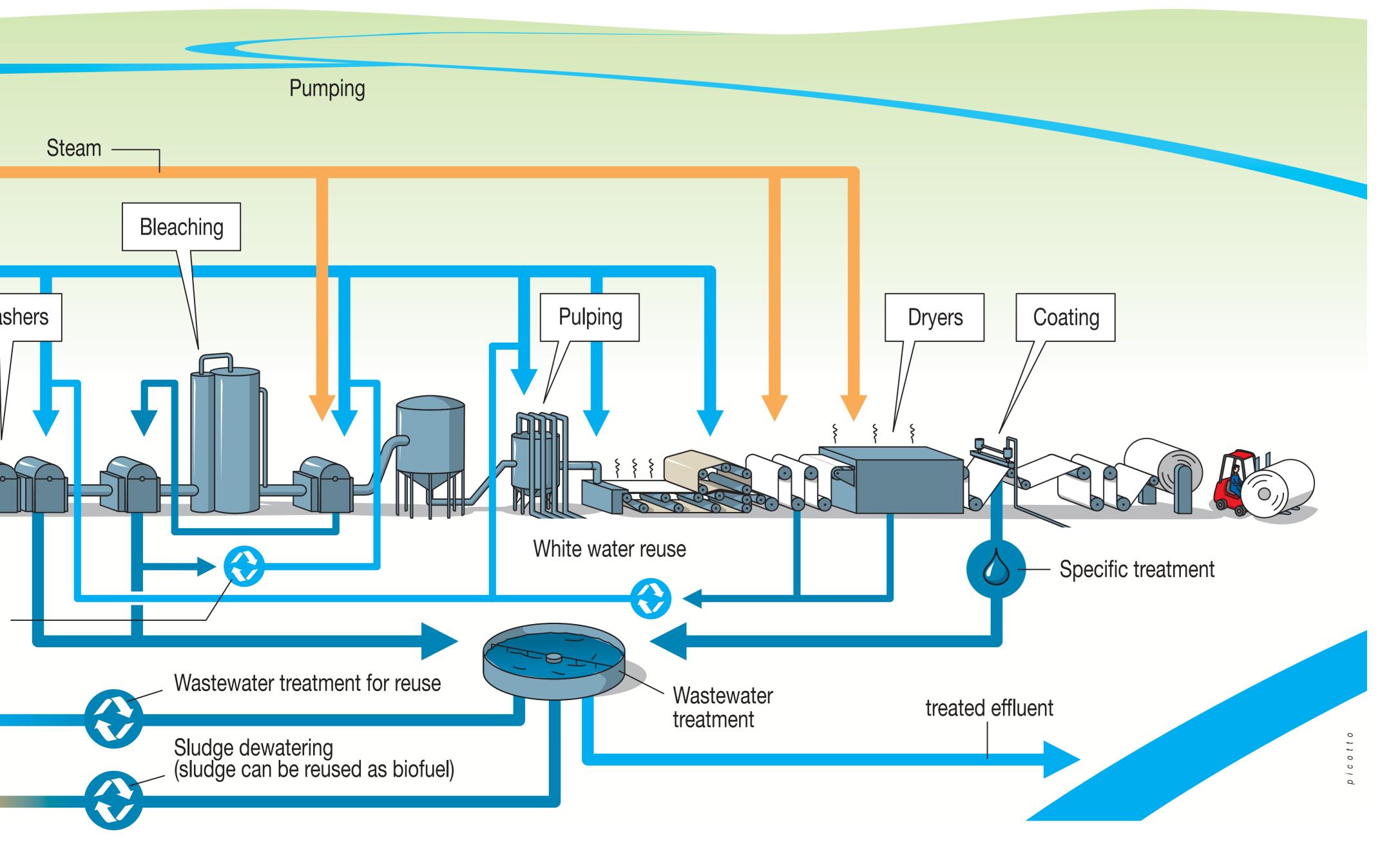
- . Primary treatment
- . Anaerobic biological treatment
- . Aerobic biological treatment (MBP: Minimum Biosludge Production)
- . Membrane processes
- . Tertiary treatment

> Sludge treatment: Reduce, recover and recycle

- . Thickening
- . Digestion
- . Dewatering
- . Incineration
- . Land application

> Recycling: protect the environment and reduce costs

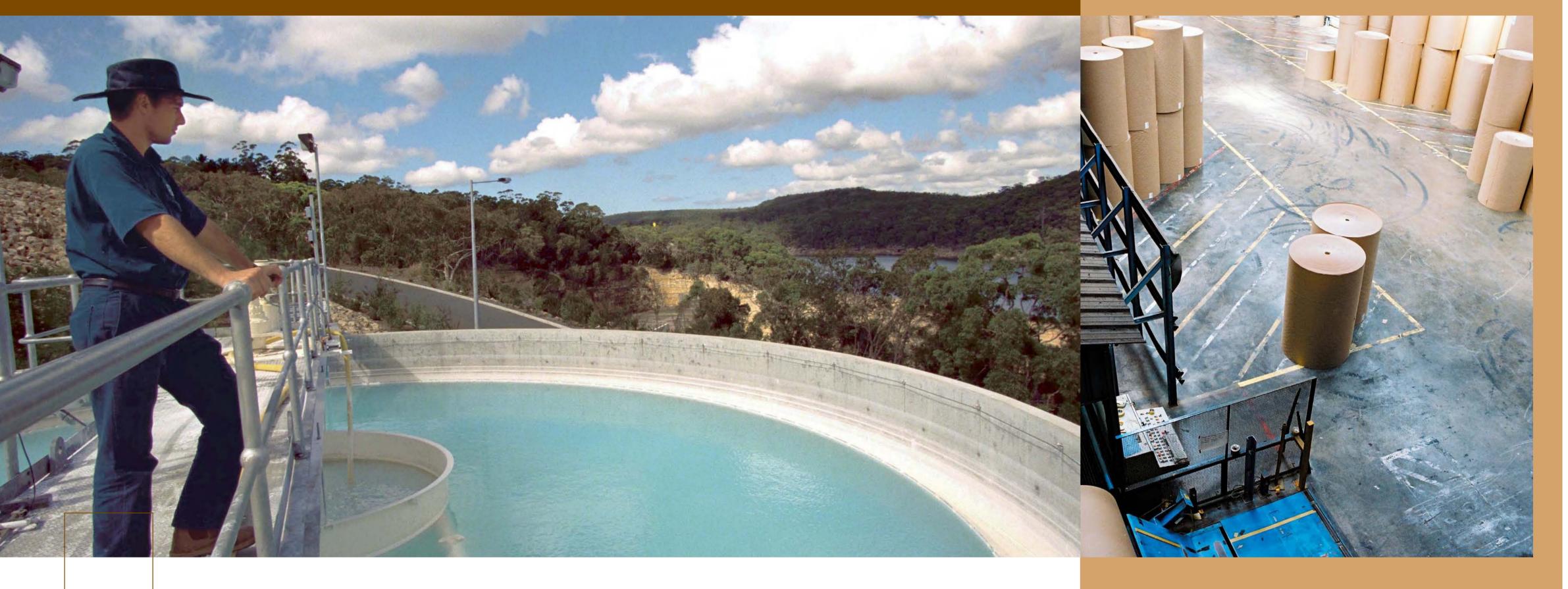
- . White water recycling
- . Fibre recycling
- . Bleaching wastewater recycling
- . Sludge recycling. The submerged membrane process Biosep® permits recycling of both sludge and wastewater
- . Wastewater recycling
- . Condensate recovery
- . Treatment of black liquors



Outsourcing,

a competitive advantage and continuous improvement

Many Pulp and Paper Industry clients have already entrusted in Veolia Water for the management of part or all of their water and wastewater facilities.



Release	Outsourcing allows you to: procure efficient water
of resources	treatment facilities that meet all specifications and
enabling a	environmental standards, reduce and control operating
company to	costs and transfer the management of these facilities

genesys

BRINGS FLEXIBILITY

concentrate

on its paper

focus.

making

processes.

to release resources. It reinforces your core-business

The choice of which services to outsource corresponds to requirements which vary according to a company's strategy.

Whatever the choice, Veolia Water implements its competencies in design, construction, operation and maintenance and commits daily to each Pulp and Paper Industry client.

TO YOUR INDUSTRIAL WATER

Genesys is an innovative approach to industrial water supply that guarantees optimal quality and quantity:

. Rapid provision of a modular industrial water production unit

. Supply of water by the cubic metre, at a guaranteed quality and quantity according to your needs

. 24-hour service via remote monitoring and on-call staff

. No capital investment

Veolia Water

38, avenue Kléber
75799 Paris Cedex 16
France
Tel.: +33 (1) 71 75 00 00
Fax: +33 (1) 71 75 05 01
http://pulpandpaper.veoliawater.com

Veolia Water Solutions&Technologies

L'Aquarène - 1, place Montgolfier 94417 Saint-Maurice Cedex France Tel.: +33 (1) 45 11 55 55 Fax: + 33 (1) 45 11 55 00 www.veoliawaterst.com

