

# MULTIPANEL<sup>®</sup>

## FLOORS

### STICK RANGE

## Recommended Tools

- Utility Knife ■
- Straight Edge ■
- Roller ■
- Tape Measure ■
- Pencil ■

### Pre-installation check-list

- ✓ Flooring must be checked for flaws, defects or damage\*
- ✓ Check colour and sheen levels between all planks/tiles\*\*
- ✓ Flooring should be stored horizontally at a room temperature of 18-24°C for at least 48 hours to acclimatise prior to installation. This temperature should be maintained during installation.
- ✓ Ensure that each carton is from the same batch by referring to the batch number on the pack – *this is to avoid colour variation which can occur between different batches.*
- ✓ If panels are being fitted by a tradesman, colours should be approved by end user.
- ✓ Read installation guidelines.

\* Once installation has commenced, the flooring is deemed to have arrived in perfect condition – any of the above reported after installation will not be covered by your warranty.

\*\* By design, most planks and tiles will vary in pattern and colour to ensure a random effect across the installation – see section 2b.

## 1. Sub-Floor Preparation

- Multipanel™ Stick can be installed over most existing floors including wood, vinyl, linoleum, concrete and ceramic tile, providing the sub-floor is firm and without any give or cushioning
- Multipanel™ Stick **CAN NOT** be fitted over carpet or over flooring underlay. Multipanel™ Stick **IS NOT** suitable for use in conservatories or wet rooms. Wet areas, such as bathrooms and shower rooms are suitable for Multipanel™ Stick.
- The sub-floor **MUST** be flat, smooth with no bumps, sound and must be of sufficient strength to ensure it does not break up during installation.
- Strip wood floors, particle board, chipboard, wafer board, knotty plywood, etc. should be flat, or covered with a plywood underlay (*minimum 6mm thickness*), to create a flat, smooth sub-floor before installation. It is recommended that crawl spaces should be insulated and protected by a barrier. Multipanel™ Stick should not be installed over a sleeper type sub-floor.
- Other existing 'smooth' floor types: vinyl, tile, linoleum, cork etc. must be flat and sound without bumps. Uneven concrete floors must be screeded with a minimum 3mm of smoothing compound prior to installation.

## 2. Pre-installation

- During the 48 hour acclimatisation period, the flooring should remain in the box. When installing Multipanel™ Stick, be sure to keep dust, dirt or foreign particles away from the GlueStrip®. The cleaner the GlueStrip® remains, the better the connection between the planks or tiles.
- Before installing your floor, take the material from two or three consecutive cartons and examine the pattern repeat/wood graining to ensure that the graining is evenly spread over the whole installation and not concentrated in certain areas, to ensure a random effect.
- The room temperature during installation should be between 10°-35°C for best results.
- If fitting over under-floor heating, the system should be switched off for at least 3 days prior to installation. Once Multipanel™ Stick has been installed, the heating must not be switched back on for at least 3 days, after which time it should be turned on at approximately 10°C. The thermostat should then be gradually increased by 2-3 degrees per day.

**Note:** the surface temperature of Multipanel™ Stick must not exceed 27°C. This is not to be confused with the air temperature of the room.

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#### 3. Laying the floor

- Start in a corner (*see fig. A*), normally along the longest wall, with the underlayer GlueStrip<sup>®</sup> (*see fig. B*) facing away from the wall. In rooms with walls which are not square, we recommend starting in the centre and working outwards.
- If the wall edge is uneven, scribe or template the first row against the uneven wall.
- When securing 2 planks or tiles together, angle them at 45 degrees to the corresponding edge (*see fig. C*). The top edge is always placed over the under edge.
- On reaching a wall, cut off any excess Multipanel<sup>™</sup> Stick and protruding underlayer GlueStrip<sup>®</sup> to ensure a flush finish (*see fig. E*) - unless it will be covered by skirting. To cut Multipanel<sup>™</sup> Stick, score with the utility knife from the top surface, (*see fig. D*), press down firmly, and snap apart.
- For best results with Multipanel<sup>™</sup> Stick wood effect planks, ensure a minimum overlay of 300mm for the first plank of each new row (*See Figure F/1*). For best results with Multipanel<sup>™</sup> Stick tiles for a uniform tile effect, offset the first strip of each alternate row by one tile width (*see Fig. F/2*). Alternatively, if laying Multipanel<sup>™</sup> Stick tiles with a brickwork effect, offset by one and a half tiles width (*see Fig. F/3*).
- Keep the planks or tiles straight with a tight seam. If necessary you can immediately pull apart and re-apply. However, the more this is done - the weaker the GlueStrip<sup>®</sup> will become. Pushing the plank slightly against the adjoining plank will create a tight seam.
- After installation, roll the seams with a roller to ensure full bonding of all adhesive edges.

#### 4. Aftercare

A homecare kit is available to order with Multipanel<sup>™</sup> Stick, containing polish/cleaner, a roller, furniture protection pads and repair tape.

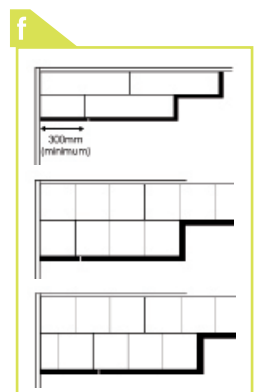
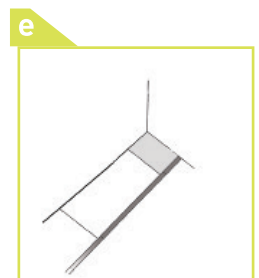
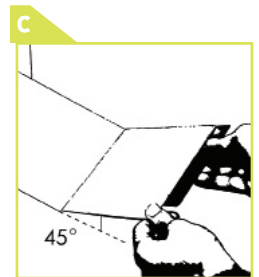
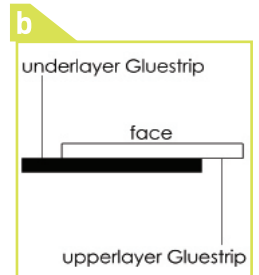
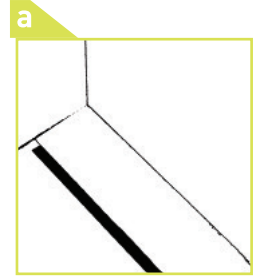
##### Cleaning & Maintenance

- Do not Mop floors for 24 hours after installation to allow the adhesive to fully cure.
- After 24 hours, initial treatment with HG Clean and Shine will help protect the floor from marks and scratches, enhance the surface finish and make routine maintenance easier. See directions for use, below.
- To preserve the condition and appearance of your Multipanel<sup>™</sup> Stick, it should be cleaned regularly, as detailed below.

##### Directions For Use

- Sweep or vacuum the floor to remove all loose dirt and grit.
- Mix 1 part HG 'Clean and Shine' to 10 parts warm water - overall volume will vary depending on the area of floor.
- If the floor is being cleaned by machine, do not use more than 1 part HG 'Clean and Shine' to 15 parts warm water.
- Scrubbing with non-abrasive material is only necessary for extremely dirty floors. Mopping is usually sufficient.
- Do not rinse or dry the floor. Lightly polish when dry to achieve extra shine.

20 self-adhesive furniture protecting pads are included in a homecare kit, preventing scratching of the floor when furniture/appliances are dragged over the floor. Ensure the surface to which the pads will be adhered is clean and dry. Where possible, turn the furniture upside down to ensure accurate and even application. Simply peel a circular pad from the backing paper and stick it onto the foot/base, ensuring even distribution under larger surfaces.



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Watch how the pro's do it with  
our installation demo film on  
[www.multipanel.co.uk](http://www.multipanel.co.uk)

#### 5. Replacement tiles or planks

##### Repair GlueStrip

If your Multipanel™ Stick GlueStrip® has been exposed to dirt, dust or foreign particles, and the planks are not adhering to each other, Multipanel™ Stick tape can act in place of the defective GlueStrip®.

- a. Place Multipanel™ Stick repair tape along the GlueStrip® and cut to length.
- b. Peel the protective backing off.
- c. Attach the next plank or tile to 'repaired' GlueStrip®, allowing you to proceed with normal installation.

##### Repair planks/tiles

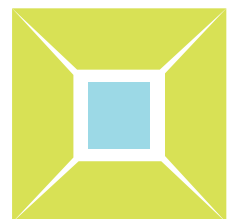
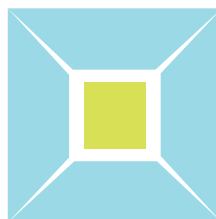
Unlike other vinyl floors, in the unlikely event of damage to a section of the floor, with Multipanel™ Stick you can remove and replace the damaged piece(s) without having to purchase and fit a whole new floor.

- d. Using a utility knife, cut and remove the damaged piece(s) of Multipanel™ Stick.
- e. Measure and cut the replacement piece(s) of flooring.
- f. Place Multipanel™ Stick repair tape on the sub-floor overlapping the perimeter where the damaged plank was and underneath the surrounding planks.
- g. Peel back the protective backing.
- h. Place the replacement plank into the desired location, and roll the seams.

#### 6. Precautions

- a. Cigarettes and other hot objects of high temperature (>50°C) can scar the surface of the floor.
- b. Certain types of rubber should be avoided unless it is known they are non-staining (e.g. Rubber backed mats).
- c. Asphalt and bitumen type products are known to cause poly vinyl carbonate to yellow. Care must be taken to avoid stains from these types of products, e.g. Residue trodden in from newly laid drives, roads etc.
- d. Do not expose the floor to direct, strong sunlight for prolonged periods of time, as this may cause shading problems or bubbling. If installing Multipanel™ Stick in a south facing room with large windows, as with any floating vinyl floor localised rippling may occur. Floor surface temperature should not exceed 27°C.
- e. Please note that all smooth flooring can be slippery when wet. All necessary precautions should be taken when maintaining flooring of this type. All spillages should be wiped up as soon as possible.

## Your Photos Competition



## £100 to spend at M&S

For a chance to win **£100** worth of **Marks & Spencer** vouchers upload photos of your new Multipanel™ Stick product to our Your Photos gallery page on the website.

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#### WARRANTY

Grant Westfield Ltd offers a reducing 10 year wear warranty that Multipanel<sup>™</sup> Stick will not wear-out under normal foot traffic. Wear-out means the removal of pattern and colours from the floor. Your Multipanel<sup>™</sup> Stick warranty covers failure of the GlueStrip and the floor remaining watertight if installed and rolled according to our published recommendations. In the event of a successful claim under your Multipanel<sup>™</sup> Stick guarantee we will replace the necessary amount of flooring, but will only cover any claims for consequential costs under exceptional circumstances where a defective plank / tile prohibits ordinary use of the surrounding area, e.g. unable to take a shower.

#### This guarantee does not cover failure of the product due to:

- Faulty installation
- Wet room or conservatory installation
- Incorrect maintenance
- Damage or misuse
- Damage from underfloor heating > 30°C
- Exposure to direct sunlight > 110°F/43°C

#### Prior to installation the following checks should be carried out and any queries reported, as claims of this nature will not be covered:

- Colour matching and sheen levels between different planks of the same finish.

**Note.** A degree of variation is normal on wood grain planks to ensure an authentic effect.

- If flooring is to be fitted by a tradesman - colours should be approved by the customer
- If flooring has been stored in cold conditions, it must be left to condition at room temperature for 48 hours prior to installation.
- No dust or foreign particles have been in contact with the gluestrip
- All products have arrived in good condition
- Flaws and defects in vinyl - although unlikely

This guarantee does not confer any rights other than those set out above and claims for consequential loss or damage are excluded.

Grant Westfield Ltd reserve the right to change Multipanel<sup>™</sup> Stick decor and sizes. We hope that you are fully satisfied with the Multipanel<sup>™</sup> product you have purchased and that you will return to Multipanel<sup>™</sup> for all your wall/ceiling lining requirements.



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### WATERPROOF | WALLS | FLOORS | CEILINGS | VANITIES

Multipanel<sup>®</sup>, Westfield Avenue, Edinburgh, EH11 2QH

▶ **t** +44(0)131 290 2862

▶ **info@multipanel.co.uk**

▶ **f** +44(0)131 337 9241

▶ **www.multipanel.co.uk**



Multipanel<sup>®</sup> is part of the Grant Westfield Group