

# National Winter Services Provider



Gritting | Forecasting | Snow Clearance

## ABOUT ICE WATCH

Ice Watch are the leading provider of winter maintenance services across the UK. We make sure your businesses are kept safe and functioning correctly no matter what the weather.

Ice Watch have many years' experience in the industry and are a fully accredited gritting and snow clearance provider. We have developed a unique approach that has proven to be effective, efficient and highly responsive. We are one of the only winter maintenance providers who have our own in house Meteorologist to analyse forecasts and ensure we stay one step ahead of the weather. Our approach means that our customers can be confident about the conditions their premises will be in whatever the winter weather throws at them.

The safety of our colleagues, customers and members of the public is our main priority and we are accredited to all industry standards, so you can rest assured that all of our services will be delivered in a safe environment whilst not compromising on quality.

As an environmentally aware company, we consider our impact on society and we do our best to make decisions that will help sustain our environment, and manage our emotional and physical well-being.

## NATIONAL PROVIDER, LOCAL SERVICE

Our nationwide operations cover a diverse range of clients. We are experienced in meeting complex requirements including security, access and timings. Our Quality Management System has been developed and implemented to ensure we meet and exceed the requirements of the Winter Maintenance Code of Good Practice. The British weather is notoriously changeable and risks from ice and snow are best assessed by localised short range weather forecasting. It is difficult for businesses and organisations to monitor the weather in depth to action gritting within timescales required to manage the risk. With our help, you will be prepared for any weather.

## TRUSTED PROVIDER

The logo for CBRE, featuring the letters 'CBRE' in a bold, green, sans-serif font.The logo for ENGIE, featuring a blue curved line above the word 'ENGIE' in a blue, lowercase, sans-serif font.The logo for savills, featuring a yellow square above the word 'savills' in a red, lowercase, sans-serif font.The logo for sodexo, featuring the word 'sodexo' in a blue, lowercase, sans-serif font with a red and blue starburst graphic above the 'o'.The logo for Warburton's, featuring the word 'Warburton's' in a bold, orange, sans-serif font with 'Family Bakers' in a smaller font above the 's'.The logo for MOLSON COORS, featuring a yellow and blue circular graphic to the left of the words 'MOLSON COORS' in a bold, black, sans-serif font, with 'beverage company' in a smaller font below.





## OUR SERVICES

Ice Watch is a dedicated winter maintenance provider specialising in winter gritting, 24/7 weather forecasting and snow clearance for numerous public and private sector clients. With a full range of services available, Ice Watch can create a safe and secure environment by gritting and/or clearing snow on pathways, car parks, walkways and entrances.

Although we are a nationwide gritting company, we keep our travelling to a minimum by siting all of our operators and equipment local from the sites they look after. Our equipment is calibrated so that the optimum amount of de-icing salt is used, reducing waste of resources. We choose our equipment with the environment in mind so we can protect walkways and paths without damaging grass verges, flora and fauna.



Ice Watch also offer a free, no obligation quote and site risk assessment.





## CASE STUDY | SODEXO | WINTER MAINTENANCE

Sodexo is the 18th largest employer worldwide, offering food services and facilities management. Ice Watch manages multiple Sodexo sites during the winter months to ensure smooth operation of the business despite the weather.

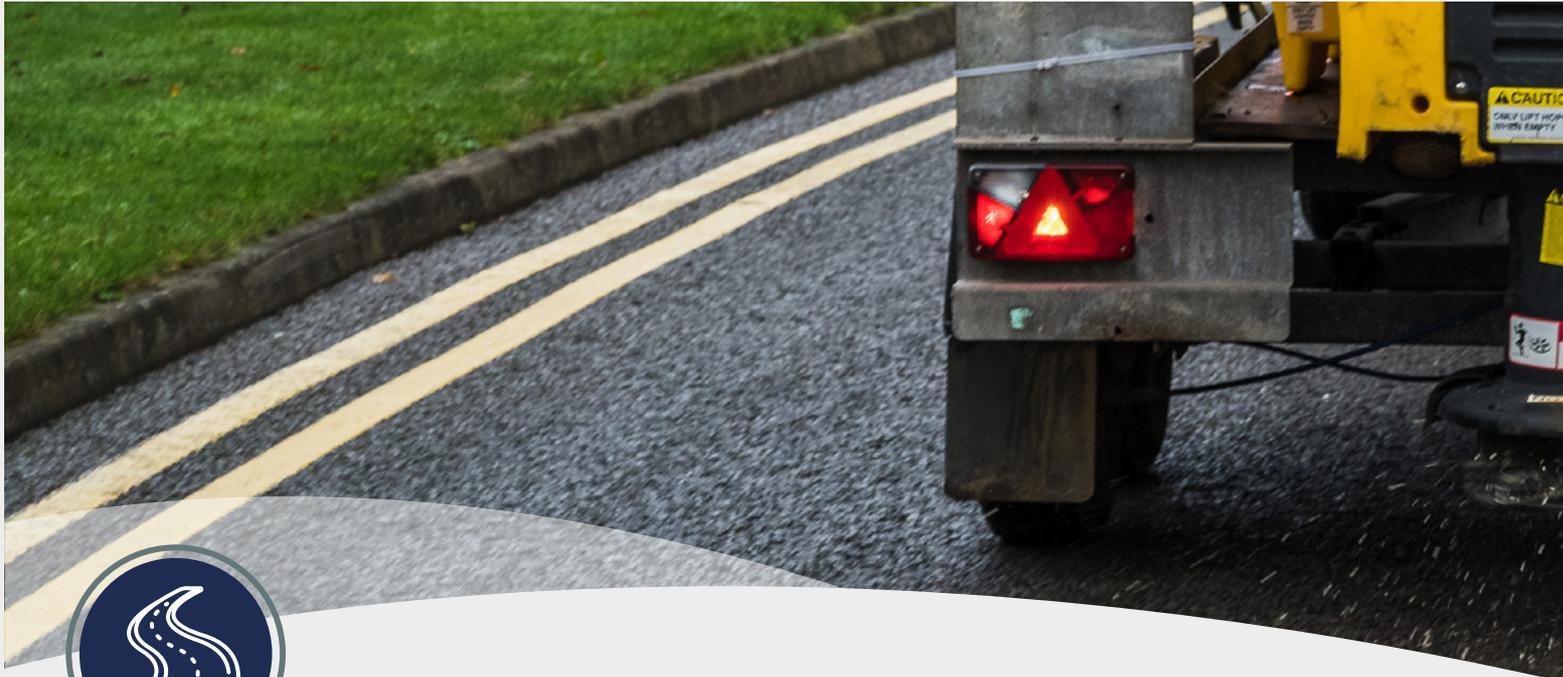
### OUR ROLE

Our winter maintenance team worked closely with Sodexo's facilities teams to create a bespoke plan for each location which makes sure that their premises are not disrupted during the winter months and remain safe for pedestrians and vehicles. This plan includes winter gritting and snow clearance across the country.

### THE RESULTS

*"Thank you and your teams for your services your company have provided over the last few months. Since the service was implemented, I have had nothing but positive comments regarding the standard of delivery that you have maintained over this winter season and supported additional areas. Please continue your great work." - Spokesperson for Sodexo*



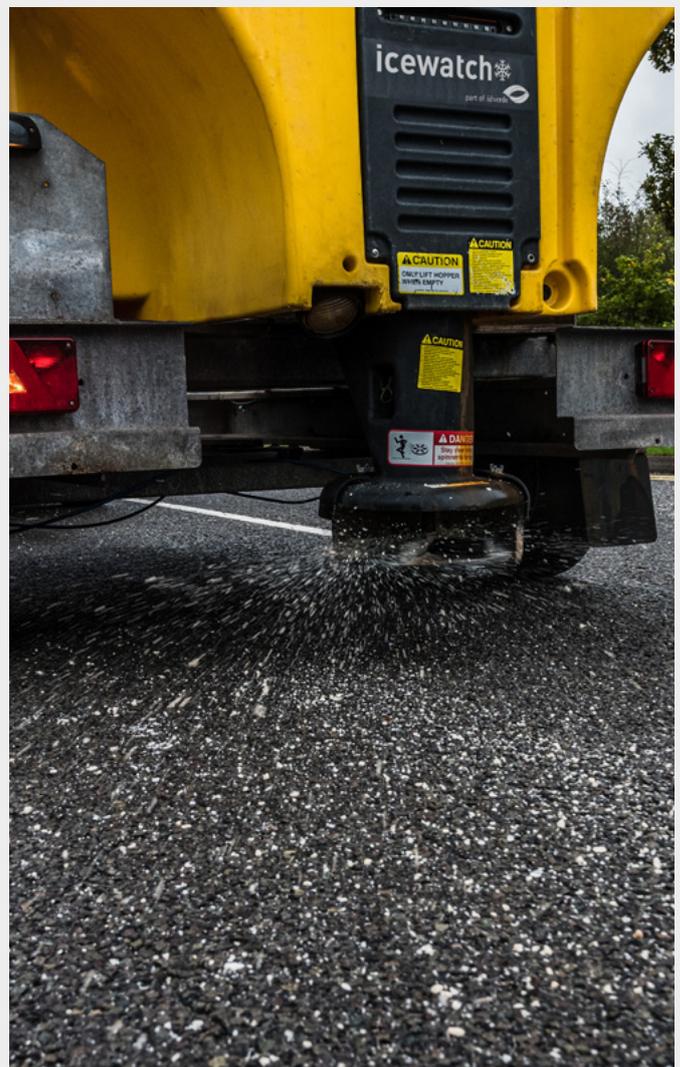


## GRITTING

With our extensive experience as gritting contractors and knowledge of regional areas, we know that no two sites are the same; consequently, requirements will be bespoke. A clear understanding of environmental variations enables us to calibrate equipment to deliver the exact amount of material required for the conditions at the time action is taken. This results in an increased or decreased amount depending on the weather conditions ahead.

Our in-depth weather forecasting allows us to advise when there is a risk of ice. The gritting service is put into action to prevent ice forming, so we grit sites at the optimum time indicated by forecasts to maximize the effect and reduce risk of grit being washed away. We take into account many variables such as ground temperature, moisture levels, and duration of ice risk to decide whether or when the gritting service is required.

Our gritting divisions are dedicated to your site each and every time, resulting in the same team gritting your site on each occasion. This enables our colleagues to build up knowledge of the site's requirements regarding gritting coverage, security requirements and on-site procedures.





Bespoke service for each location



Reduces health and safety risks



Optimal services inline with weather forecasting



Service available nationwide

## ACCREDITED WINTER GRITTING SERVICES

Ice Watch concentrates purely on winter gritting services, and we cover the whole of the UK. Where ever you are located, we cover your area. You can be sure of the highest levels of quality, service and professionalism at all levels, and we have the accreditations to back this up.

## CONTROL AND REPORTING

You will receive daily reports, with notifications of when we will visit sites to undertake gritting operations and confirmation that the sites have been visited and works completed. Our systems allow us to customise reports specifically to meet your requirements.



## 24/7 FORECASTING

To ensure we are working with accurate information, we use location-specific data gathered from one of the UK's leading private meteorological service providers, Meteo Group. Their expert meteorologists are relied upon for data in various industry sector including agriculture, insurance, broadcast and print media, wind energy and sports.

With a full range of services available, and our in-house meteorologist carrying out 24/7 weather forecasting, we can prepare your site ahead of time for severe weather conditions. This means that your customers, visitors or staff can continue to use your site safely.

## LOCATION-SPECIFIC FORECASTS

Our team of expert analysts can quickly interpret data provided by Meteo Group. This forms part of the reporting feedback supplied to clients. We receive hourly updates for changes in the forecast, allowing us to refine when to treat areas and plan how much gritting we apply.



In-house expert meteorologists



Reliable data for various industry sectors



Accurate location-based forecasting



Hourly updates



## HIGHLY SKILLED EXPERTS

In our operations centre, all our staff are trained and highly skilled at correctly interpreting and cross-checking complex data from both sources to decide whether there is a risk of ice.

Ice Watch receives postcode specific weather forecast information for your site and employs an in-house meteorologist to monitor changing conditions using our bespoke live weather radar system.





## SNOW CLEARANCE

Ice Watch provides an effective snow clearance service to ensure a clear and safe path for pedestrians and motorists alike.

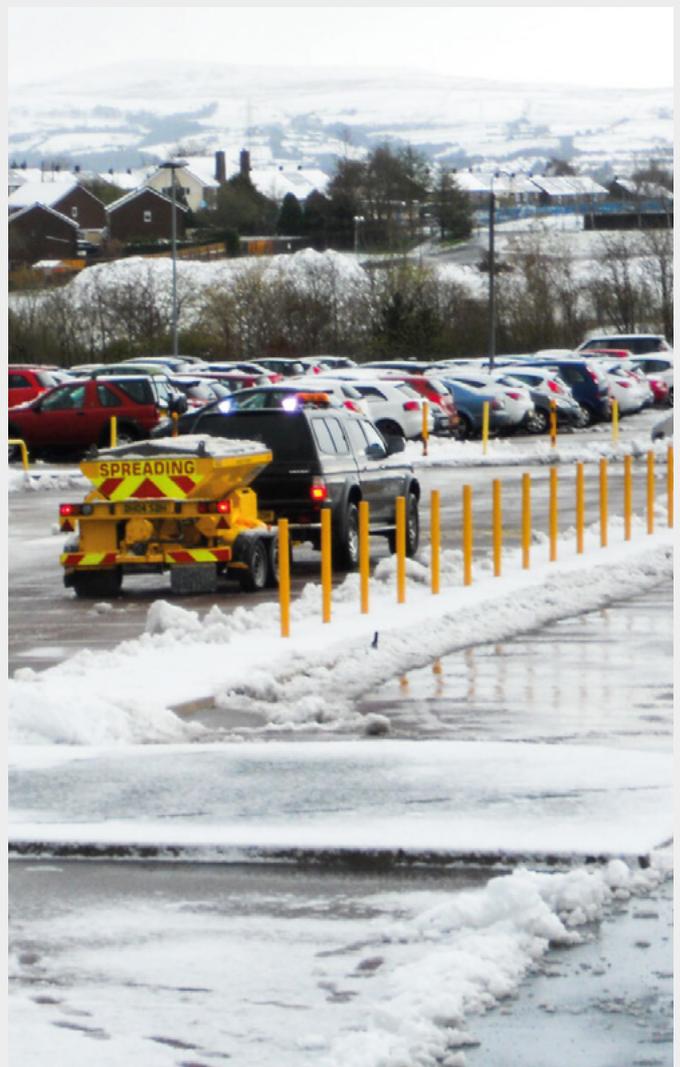
By closely monitoring forecasts from Meteo Group, we can identify areas where snow is most likely. This helps avoid unnecessary callouts whilst still ensuring that those sites at risk are protected from the very worst of the winter elements.

## MANAGING YOUR WINTER RISK STRATEGY

With many years experience in winter maintenance, our experienced colleagues are experts in providing the services you need to keep your business, roads and pathways safe.

We clear small areas and footpaths manually and we clear larger areas and car parks mechanically. Rest assured that we have everything in place when snow is forecast, so we are ready to act if snow clearance is required.

Let us manage your winter risk strategy to give you peace of mind and leave you free to do what you need to do.





Providing both mechanical and manual snow clearing



Service is provided based on in house weather forecasting



24/7 hotline



Managing your winter risk strategy

## DUTY OF CARE

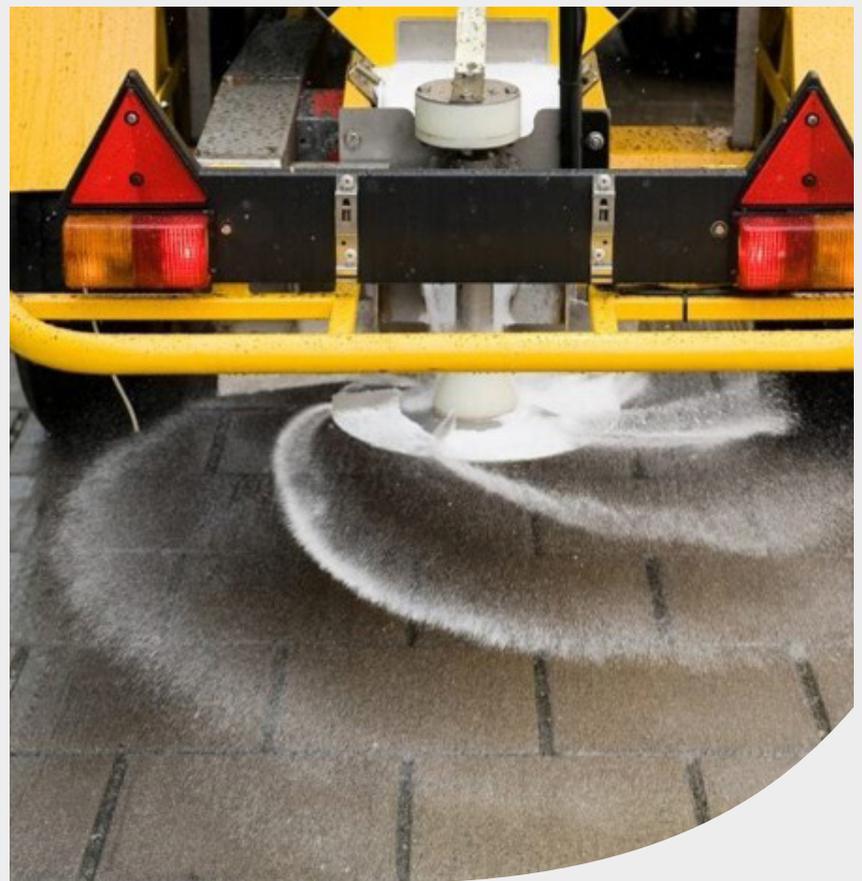
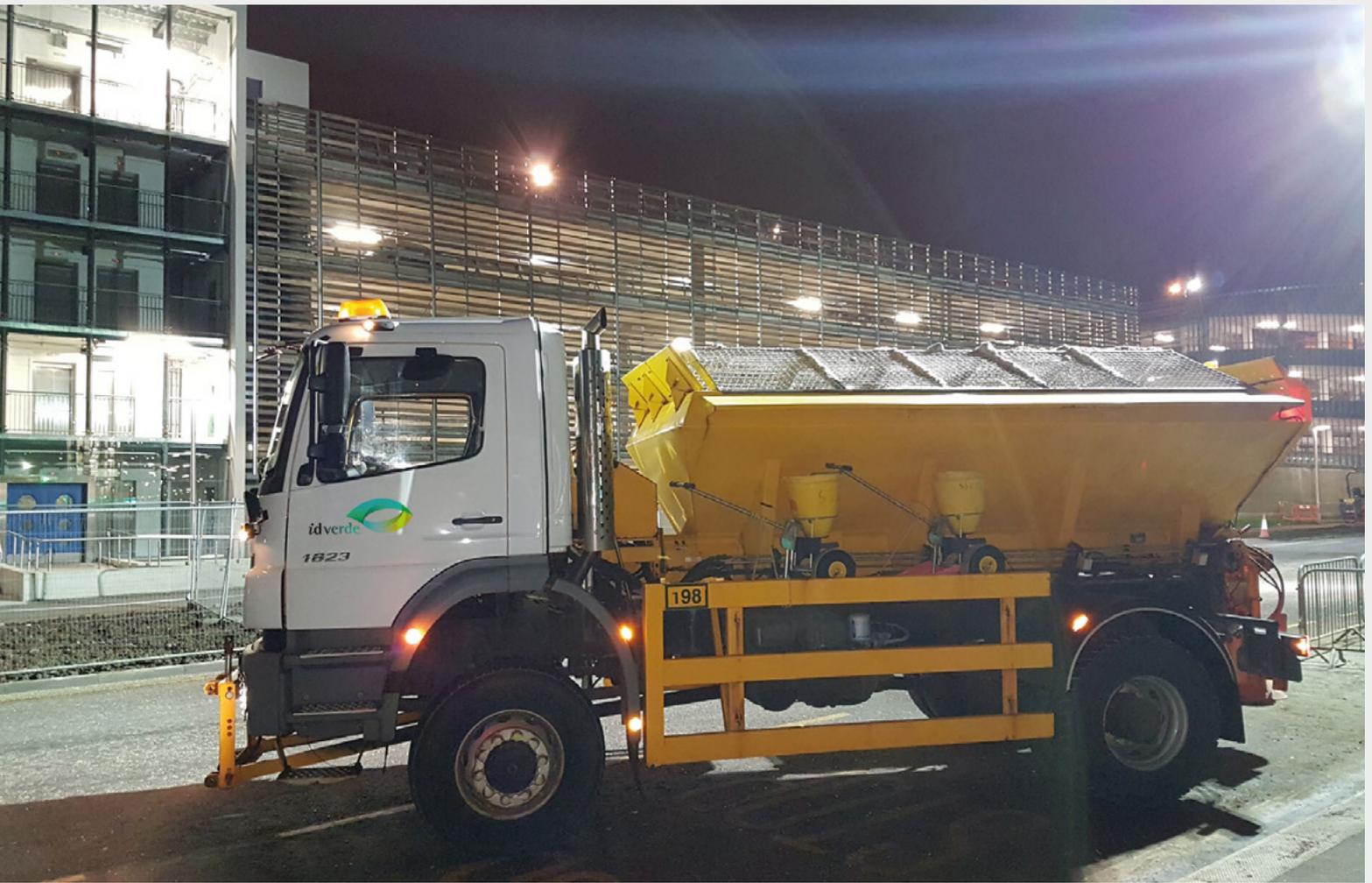
Without the right preventative measures in place, slips and falls on icy pathways and roads are inevitable. The Management of Health and Safety at Work Regulations, 1999, states that it is the employers or business owners duty to fulfil and help prevent such accidents. Our full range of services help companies and businesses across the UK to stay protected with no interference from the weather conditions while adhering to all correct health and safety regulations.

## SNOW HELPLINE

We understand the implications and impact that snow can bring, whatever the size of your business. We operate an out of hours helpline enabling you to contact us 24/7. This ensures that when you need us, we are at the end of the phone.

# Examples of our work





## WHY CHOOSE ICE WATCH?



**56,000**  
Sites grieved  
each year



**EST 1997**  
Over 20  
years old



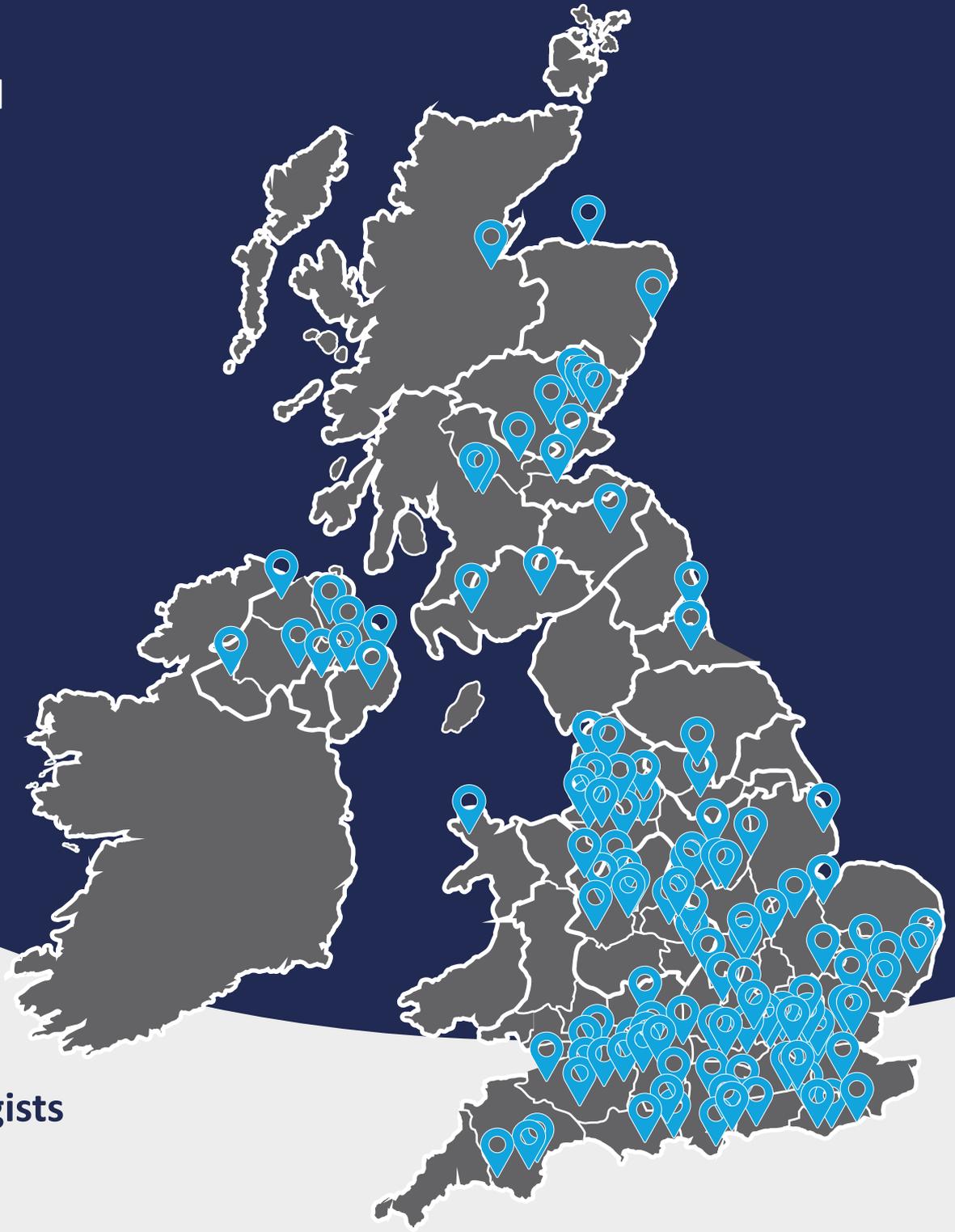
**National  
Provider**



**In-house  
Meteorologists**



**Local Team**  
Our dedicated operators are sourced  
locally to their assigned sites



## HIGHLY ACCREDITED PROVIDER

Highly accredited for Health & Safety, our integrated management system helps us to meet and exceed all customer needs and expectations and comply with all relevant regulatory and statutory requirements. We follow the Winter Maintenance Code of Good Practice and our policies and procedures are fully UKAS accredited.

We are advocates for high quality industry standards and have the accreditations to give you the peace of mind that we do things the right way. No compromises.



## ADDED-VALUE

Additional to our contracted services, our customers also have access to the following services and benefit from our full bespoke range of works;



A dedicated 24/7 helpdesk



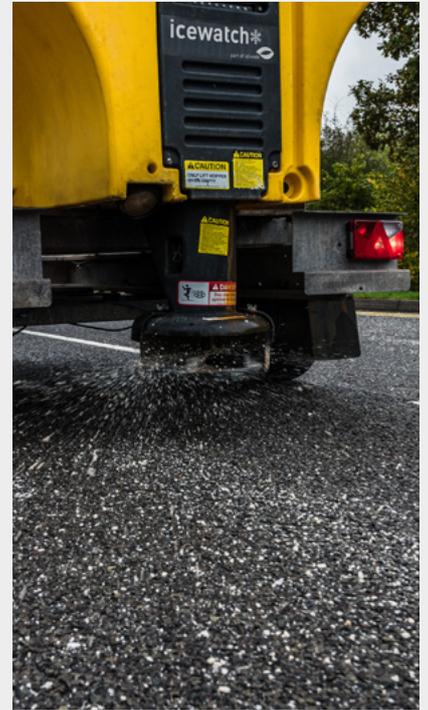
Industry leading sector experts



Carbon reduction and green investment



CSR & sustainability support



We would be delighted to be your provider of choice. Contact us to see how we can work together!

📍 **UK Support Centre**  
Unit 1B, Carlton Park  
Industrial Estate,  
Saxmundham  
IP17 2NL

🏠 [www.icewatch.co.uk](http://www.icewatch.co.uk)

☎ 0800 232 1994

✉ [enquire@icewatch.co.uk](mailto:enquire@icewatch.co.uk)